

Policies

TERMS

Accounts requesting Net 30 terms will need to fill out a Credit Application. Terms will be determined based on the information provided from the Trade References listed. Orders are not processed whenever there are past due invoices. C.O.D. orders are not accepted. All payments should be sent to the address shown on the invoices. Customers whose payments are returned as NSF or made in non-U.S. currency will be assessed an additional fee.

CREDIT CARDS

All Visa, MasterCard, Discover and American Express payments are considered cash in advance orders. Orders that are shipped as cash in advance and/or with a credit card do not qualify for a discount. Orders shipped under open credit terms do not qualify to be paid with a credit card.

DEBIT CARDS

We do accept debit cards, but the use of such cards could result in funds for an order amount being held by your banking institution.

SHORTAGES IN SHIPMENTS

Claims must be made within 10 days after receipt of shipment. Please call Customer Service at (800) 683-1374 to make claim. Please have packing slip with order number available.

RETURNS

Before returns are made, please contact At Work Uniforms to receive prior approval. All return shipments should include in the box a copy of the packing slip or invoice with a written explanation for the return as well as the order number written on the outside of return package. No return will be accepted passed 30 days, all returns will have a restock fee unless At Work Uniforms was at fault. All garments or goods must be in original packaging with tags. Returns should be sent back to following address: 26953 Canal Road Orange Beach, AL 36561.

EXCHANGES

Exchanges are not made. Credits are issued for returns, and replacement shipments are invoiced.